Enable 3rd Party Cookies

Many of the tools used in Canvas require users to have 3rd party cookies enabled. When these are not enabled, users may get error messages. The information provided here is meant to be a general guide, but since browsers are updated frequently students and faculty should refer to the help documentation for their chosen browser for the most up to date information.

💡 Please refer to the help documentation for your browser for current and up to date information on how to enable 3rd party cookies.

⚠️ Internet Explorer 11 is no longer supported by Canvas. Please review the list of supported browsers.

Google Chrome

1. Open your Chrome Browser.
2. In the address bar, enter this address: chrome://settings/content/cookies
3. Make sure that the setting for Block third-party cookies is NOT enabled.
4. Restart Chrome.
Firefox

1. Open your Chrome Browser.
2. In the address bar, enter this address: about:preferences#privacy
3. Under the section for Content Blocking, select Standard (you may need to refresh your browser tabs after changing this setting).
4. Restart Firefox.
Microsoft Edge

1. Open your Edge Browser.
2. Click on the More actions button on the toolbar (3 dots), and select Settings.
3. Scroll down and click on View advanced settings
4. Scroll down and find the Cookies section. From the drop down, select Don't block cookies
5. Restart Edge
Safari

1. Open your Safari browser.
2. Click on the Safari menu and choose Preferences.
3. Click on the Privacy tab.
4. Under the Cookies and website data: section, un-select both:
   1. Prevent cross-site tracking
   2. Block all cookies
💡 For more help, please contact canvas@yale.edu.